TiGERtms

The Power of 2

Hospitality Specific Guest Communication Solutions

New Mobility for Guests

In the post-Covid world, there will be an increasing reliance on delivering services via the guests' own mobile device, rather than traditional shared devices within the property.

- **iNotify** is an intelligent messaging platform that integrates hotel systems with apps (e.g. WhatsApp) already resident on the guests' mobile handset.

  iNotify is ideal for receiving, managing and tracking guest service requests.

- **iConnect LITE** enables the guests' own mobile handset to become an extension of the hotel telephone system.

  iConnect LITE is used in addition to or instead of the guest room phone to allow full voice mobility both inside and outside the property.

Complete End-End Solution

Hoteliers want solutions that deliver real value for their guests without the need for complex set-up processes.

TigerTMS recognizes this. All of our solutions are designed for simplicity of installation and speed of delivery. The intuitive design is easily understood and the guest experience is immediately enhanced. Rapid assimilation leads to happier guests and increased hotel revenues.

Available on a monthly subscription basis, which can be flexed up or down, the number of connected users is controlled by the hotel for maximum return on investment.

iNotify	iConnect LITE
Key Features	**Key Features**
• No downloads	• Compatible with all major telephone systems
• Uses existing apps on guest device	• IOS & Android Support
• GDPR compliant	• Optimizes smartphone battery life
• Multi-language	• Works over WiFi and GSM Networks
• Skills-based routing of requests	• Hotel specific branding available
• Escalation	• Flexible licensing
• Software as a Service	• Software as a Service

To Compete in a Post-COVID World, Hoteliers must embrace Mobile to both improve the Guest Experience and minimise Health Risks